Reply to Pre Bid queries_Functional Audit of applications developed under AVLS project

Sl. No.	Clause No.	Section Of RFP	RFP reference / Clause / Page no.	Existing RFP Clause	Clarification Sought / Query	BMTC remarks
1		Bid submission	Page No 11	Bid Submission End Date and Time. 13.09.2023@14.30 Hrs	We kindly request a 15-day extension for the Bid Submission Date	May be extended by 7 working days.
2	2.5	Pre-Qualification Criteria	Financial Strength/Page No 22	The bidder should have average annual turnover of INR 50 lakhs or above in the last three financial years viz., 2019-20, 2020-21, 2021-22	We kindly request an increase in the average annual turnover requirement to INR 50 Crores for the last three financial years, i.e., 2019-20, 2020-21, and 2021-22	RFP condition prevails
3	2.5	Pre-Qualification Criteria	Experience/Page No 22	The bidder should have successfully completed minimum two IT audit assignments in last three years in India from the date of issuance of RFP, each with value of audit fees not less than Rs. 25 lakhs. Out of which at least one project must have been done as third-party audit of an e-Governance project for any state government /Central Government/ Public sector undertaking / Banking /financial institution.	We kindly request you to consider ongoing projects as well, under this criteria.	RFP condition prevails
4	2.5	Pre-Qualification Criteria	Experience/Page No 22	Document Proof 1. Work order/ Contract clearly highlighting the scope of work, and value of the contract / order. 2. Completion Certificate. Certificate issued & signed by the competent authority of the client entity on the entity's letterhead.	We kindly request you to include/accept client certificate or CA certificate for ongoing projects.	RFP condition prevails

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5	3.5	Scope of work	Page No 26	b) Auditing must be conducted to verify functionality of the SLA tools (SMMS) is provided as per tender document to know the performance of Application.	We request to clarify the following details. 1. What are the key functionalities or features that we should focus on during the audit 2. Clarify whether there are any particular testing scenarios or use cases that we should consider when evaluating the SLA tools (SMMS) in the context of application performance?	1. Please refer to the complete list of functionalities to be audited and phase 2 testing functionalities list. 2. RFP has clarity. The functinalities shall be audited as per the RFP terms and condition.
6		Scope of work	Page no 26 and 27	Scope of work	We kindly request the following details related to manpower. 1. Request to Clarify the information on the expected number of auditors. 2. Are there any specific qualifications, certifications, or experience criteria required for eligibility in this project? 3. Please specify the roles and responsibilities of the auditing teams or individuals during the auditing process. 4. Do auditors need to be physically present on-site or is it permissible to conduct the audit remotely.	1 & 2. RFP has clarity. Details of work to be carried out are mentioned in the Scope of work. Further, the agency has to access the manpower to meet the requirements mentioned in the scope of work and to complete the work within the timelines specified in the RFP. 3. Please refer to scope of work . 4. To be present physically on-site.